

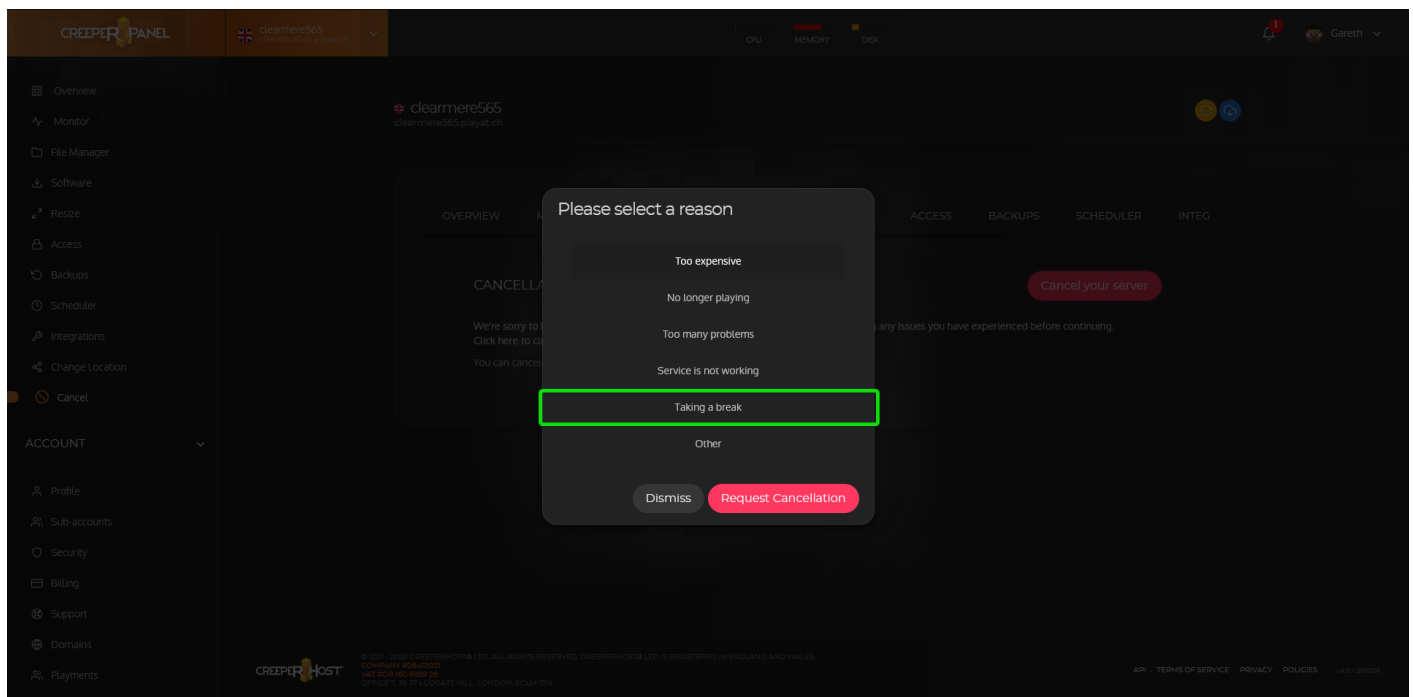
# Cold Storage

## What is Cold Storage?

Cold Storage is an option that will allow you to cancel your service and keep the data that was on your service. This will allow you to take a break from running your service and restore it at a future date.

## How to enable Cold Storage?

If you want to take advantage of our cold storage feature you can do so when cancelling your service if you select the "Taking a break" option.

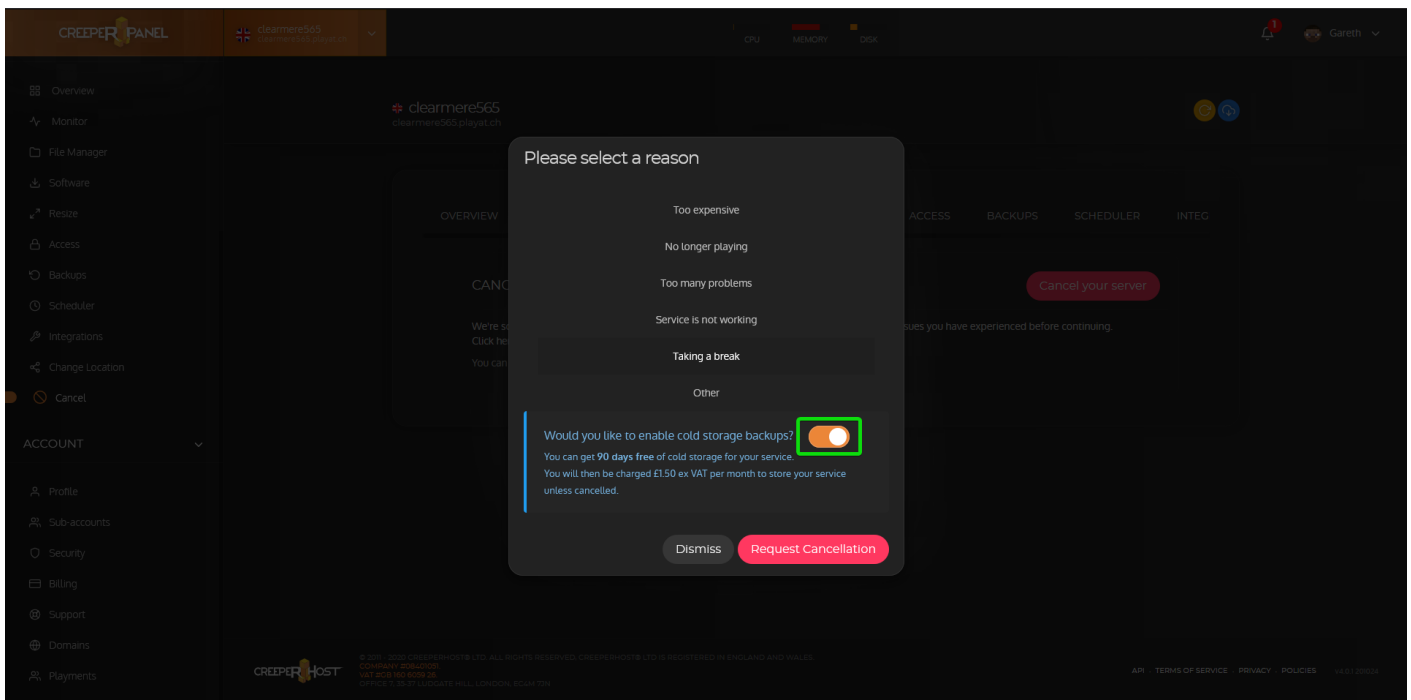


### NOTE

You can get **90 days free** of cold storage for your service.

You will then be charged £1.50 ex VAT per month to store your service unless cancelled.

After selecting the taking a break option you will be given an option to enable our cloud storage feature. To enable the feature simply click on the toggle button.



Once enabled it will create a backup of your service that will be stored, which can be used at a future time to restore your server to how you left it.

## How to retrieve the backup

If you enabled the cloud storage option when cancelling your server you can follow the steps below to retrieve the server backup that was created.

Go to <https://creeperpanel.com> and login to your account.

Once logged in, click on the dropdown to the right of the CreeperPanel logo and then select restore

You should now see a list of the cold storage backups available to you and select the one you want to restore.

Revision #3

Created 26 October 2020 19:04:12 by Gareth W

Updated 11 January 2024 00:13:43 by Gareth W