

# Live Chat using Discord

We now offer live chat support through Discord, to activate this option you will need to follow the steps below.

***Note: You require an account with an active service to access this feature.***

1. You will need to login or create a MineTogether account, a guide on creating an account can be found at <https://www.creeperhost.net/wiki/books/minetogether/page/creating-an-account>

**The following step is important or you wont be able to see the support section in discord.**

**2. After logging into your account, you will then need to link your CreeperHost, Minecraft and Discord account to your MineTogether account, a guide on linking your accounts can be found at the following links:**

<https://www.creeperhost.net/wiki/books/minetogether/page/linking-your-creeperhost-account>

<https://www.creeperhost.net/wiki/books/minetogether/page/linking-your-minecraft-account>

<https://www.creeperhost.net/wiki/books/minetogether/page/linking-your-discord-account>

3. Join the MineTogether Discord using the link below

<https://discord.gg/J4hYB6M>

4. After reading the information in the #roles channel you should now see a CreeperHost category and in there you should see a channel named Support.

If you do not see the category, please try running the following Discord command /update-me this should update your roles and allow you access to the CreeperHost section.

## MineTogether



### IMPORTANT



rules-and-info



# announcements

# roles

# link-help

### TEXT CHANNELS

# general

• # media

• # feedback

# in-game

• # development

# hardware

# networking

• # minetogether-v6-testing

### ~ CREEPERHOST

# general

# support

### ~ GAMING

• # minecraft

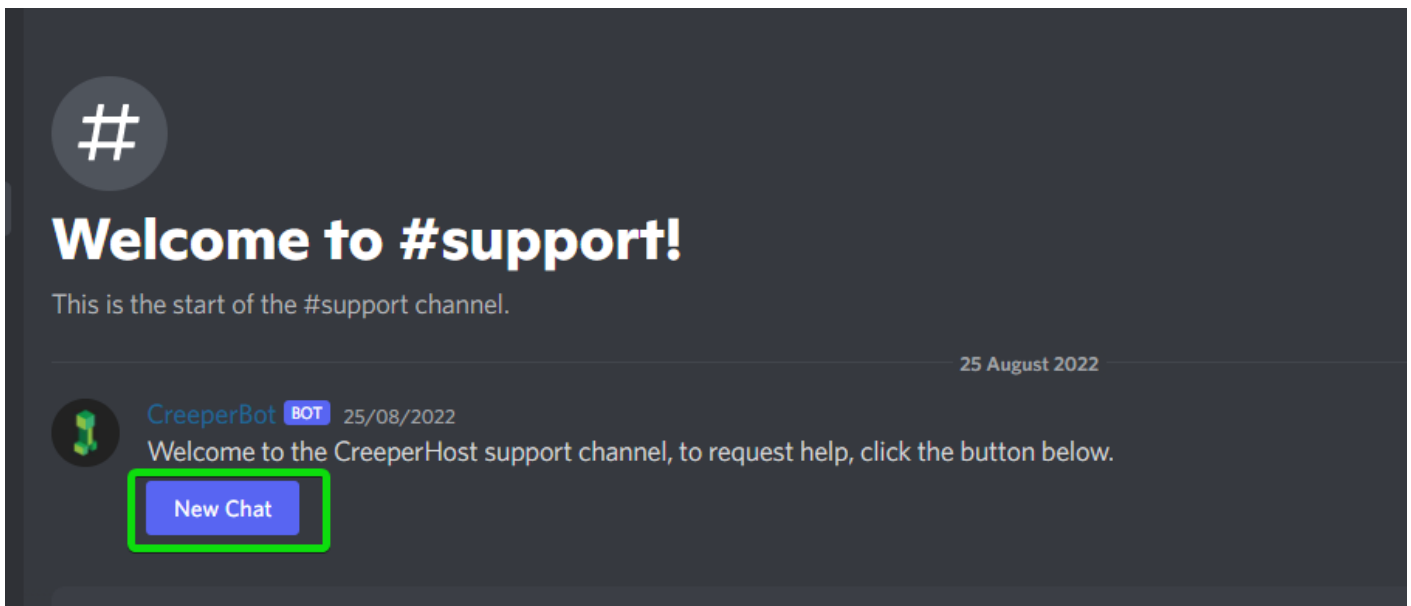
# ark

# factorio

# spaceengineers

# starbound

5. If you click on the Support channel you should see a button called New Chat, if you click on the button it will open a private chat with us where we can help troubleshoot your issues and questions.



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